



**Thursday**

**12 October 2023**

**9.00 AM – 5.00 PM**

**WORKSHOP ON:**

**MEDICAL CLAIMS WITH ITS CHALLENGES!**

**Venue: The Westin Hotel, Kuala Lumpur**

## **PARTICIPANTS**

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market e.g. Claims personnel, Special Investigation Unit, Legal & Compliance dept, Risk Surveyors and Underwriters. It will also be informative for Head of Operation, Products and Marketeers.

## **INTRODUCTION**

CompuMed, in collaboration with Sunway Medical Centre and Gleneagles Hospital Kuala Lumpur, is uniting efforts to bring together a panel of speaker for an insightful event that align with NICS's seminar.

## **OBJECTIVES**

To provide comprehensive platform for healthcare professionals, insurance experts and stakeholders to delve into the intricacies of medical claims processing as well as the latest medical advancement in the industry.

## **REGISTRATION**

The Registration Form is attached herewith.

Kindly complete and email to:

- [<neethya.kalyani@my.gt.com>](mailto:neethya.kalyani@my.gt.com)
- [<nancy.malar@my.gt.com>](mailto:nancy.malar@my.gt.com)

***We look forward to your early registration***

## TOPIC OUTLINES

Speaker	Topic Outlines
<p><b>DR KAMALESH PRABAKARAN</b> Head, Medical Management</p> <p><b>DR MONALI DHABEKAR</b> Medical Advisor</p> <p><b>COMPUMED SERVICES SDN BHD</b></p>	<ul style="list-style-type: none"> <li>➤ Pre-Existing Illness</li> <li>➤ Non-Disclosure issues</li> <li>➤ Challenges in case management</li> <li>➤ CompuMed's Case Study</li> </ul>
<p><b>DR WARREN LO HWA LOON</b> Consultant Urologist</p> <p><b>GLENEAGLES HOSPITAL KL</b></p>	<ul style="list-style-type: none"> <li>➤ What is Robotic Surgery</li> <li>➤ Applications of Robotic Surgery</li> <li>➤ Benefits and challenges of Robotic Surgery</li> <li>➤ Conclusion</li> </ul>
<p><b>DR NIK MUHD ASLAN</b> Specialist in Clinical Oncology</p> <p><b>SUNWAY MEDICAL CENTRE, SUNWAY CITY</b></p>	<ul style="list-style-type: none"> <li>➤ Cancer Treatments</li> <li>➤ Chemotherapy</li> <li>➤ Immunotherapy</li> <li>➤ Radiotherapy</li> <li>➤ "Newer" Oral Chemotherapy Drugs</li> </ul>

## SPEAKER'S PROFILE

<p><b>DR KAMALESH PRABAKARAN</b> Head, Medical Management <b>COMPUMED SERVICES SDN BHD</b></p>	<p>Dr Kamalesh is a Medical graduate from Kasturba Medical College, India. Following her stint in the government hospital setting, she decided to dabble in the Insurance industry and has never looked back.</p> <p>With close to 18 years in the industry, she leads a team of medical personnel to support the operations at CompuMed and is responsible in providing medical opinion, advice and guidance to the entire organization and its clients.</p> <p>Her area of focus is on disputed claims as well as fraud, wastage and abuse prevention.</p>
<p><b>DR MONALI DHABEKAR</b> Medical Advisor <b>COMPUMED SERVICES SDN BHD</b></p>	<p>Dr Monali is a Key Member of the Medical Team and is the responsible in providing Medical Advisory to both the internal and external clients.</p> <p>Her main role involves constant communication with the providers, clients as well as the MOH for claims adjudication purposes.</p> <p>Dr Monali is a Medical graduate with PG in Healthcare Management &amp; Clinical Research from India. She has prior working experience in Hospital and Healthcare sector.</p>
<p><b>DR WARREN LO HWA LOON</b> Consultant Urologist <b>GLENEAGLES HOSPITAL KL</b></p>	<p>Dr Warren Lo Hwa Loon is a consultant urologist whose main area of practice covers a broad range of urological issues.</p> <p>He performs urological implant surgeries and also performs various oncological procedures both open and minimally invasive for kidney, bladder and prostate cancers.</p> <p>Dr Lo also performs various neuro and reconstructive procedures for patients, both adult and paediatric, with bladder dysfunction commonly seen in those with spinal injuries or in patients with stroke, Parkinson's and Alzheimer's diseases.</p> <p>He has performed the largest series of Botox injections in patients with overactive bladders in Malaysia and is the only urologist who performs sacral neuromodulation procedures</p>

	<p>(bladder pacemaker) for bladder dysfunction and artificial urinary sphincter for female patient with severe urine leak in South East Asia.</p> <p>Dr Lo was trained in Malaysia and underwent subspecialty fellowship training in Neuro Reconstructive Urology and Female Urology in the United Kingdom</p> <p>He obtained his second fellowship training in Robotic uro-oncology at the Peter Mc Callum Cancer Centre in Melbourne and at Guy's Hospital &amp; St Thomas Hospital, London. He then further his training at Pitie Salpetriere Hospital, Paris in robotic functional urology. He specialized in various complicated robotic surgeries for prostate and kidney cancers and has obtained the European certification for robotic surgery.</p>
<p><b>DR NIK MUHD ASLAN</b></p> <p>Specialist in Clinical Oncology</p> <p><b>SUNWAY MEDICAL CENTRE, SUNWAY CITY</b></p>	<p>Dr Nik received his basic medical degree at the University of New South Wales in Sydney. After graduating, he fulfilled his public service at the UKM Medical Center (UKMMC) initially as a houseman and later performing duties as a medical officer in various disciplines in UKMMC.</p> <p>He gained entry into the Masters of Clinical Oncology specialty training program as one of its first trainees. Training involved clinical based attachments to the three major oncology centers in the Klang Valley including UM Medical Center, OKM Medical Center and Hospital Kuala Lumpur.</p> <p>Upon completing his specialist training, he became a clinical oncologist with the Department of Radiotherapy and Oncology UKMMC. Throughout his years with UKMMC, being a major oncology center, he is experienced in the treatment of all solid cancers which involved regular multidisciplinary meetings with other specialties. He is trained and certified to treat tumors using both radiation and systemic modalities. Systemic treatment is not limited to chemotherapy include targeted, biologics and immunotherapy also. He also has experience in providing specialized radiotherapy treatment to all types of tumors including hematological and pediatric cancers.</p>