



**Friday**

**26 August 2022**

**9.00 AM – 5.00 PM**

**WORKSHOP: FORENSIC  
INVESTIGATION IN MOTOR CLAIMS**

**VENUE: WESTIN HOTEL, KL**

## **PARTICIPANTS**

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market eg. Claims personnel, Special Investigation Unit, Legal & Compliance dept, Risk Surveyors and Underwriters. It will also be informative for Head of Operation, Products and Marketeers.

## **INTRODUCTION**

In dealing with motor vehicle insurance claims, various types of forensic investigations often serve as assistance to provide an insight on how the incident probably occurred. This course intends to explain the tell-tale signs and the technicality behind it for all sorts of motor vehicle insurance claims.

## **OBJECTIVES**

- To introduce various types of Forensic Investigation with regards to Motor Vehicle claims
- To provide exposure on Vehicle Damage Investigations with example
- To provide exposure on Vehicle Fire Investigations with example
- To provide exposure on Hydrostatic Lock Analysis cases as well as Risk Mitigation measures for vehicles from Flood damage
- To give an insight on how can fraudulent claims be reduced for motor vehicles

## REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to:

- [<neethya.kalyani@my.gt.com>](mailto:neethya.kalyani@my.gt.com)
- [<nancy.malar@my.gt.com>](mailto:nancy.malar@my.gt.com)

**Please submit the completed registration Form by Friday, 12 August 2022.**

## SPEAKER'S PROFILE

<p><b>MUHD AZLAN NASRIN NAZREE</b></p> <p><b>Forensic Engineer, Motor Vehicle Dept.</b></p> <p><b>Approved Group International (AGI)</b></p>	<p>En Azlan is a Forensic Engineer with years of experience of working in the automotive field. Graduated with honours in Mechanical Engineering from Universiti Teknologi Petronas.</p> <p>En Azlan was involved in the transitional phase during his time with PROTON Sdn Bhd. He was attached as a Production Engineer and Project Engineer and oversaw the production of engine components as well as the development of the new production plant.</p> <p>Using his experience and expertise gained throughout academic institutions and previous professions, he embarked on his journey as a Forensic Engineer with Approved Group International (AGI) where he specialises in motor vehicle accident investigation and reconstruction as well as vehicle fire investigation.</p>
--	---

SPEAKER	TOPIC OUTLINES
<p><b>MUHD AZLAN NASRIN NAZREE</b></p> <p><b>Forensic Engineer, Motor Vehicle Dept.</b></p> <p><b>Approved Group International (AGI)</b></p>	<ul style="list-style-type: none"> <li>➤ Introduction to motor vehicle forensic investigation</li> <li>➤ Introduction to Vehicle Damage Investigation <ul style="list-style-type: none"> <li>▪ Objective of Investigation</li> <li>▪ Information Collection</li> <li>▪ Analyses involved – Interpretation, Calculation, Simulation, Laboratory, etc</li> <li>▪ Concluding a vehicle damage investigation</li> <li>▪ Case study</li> </ul> </li> <li>➤ Introduction to Vehicle Fire Investigation <ul style="list-style-type: none"> <li>▪ Objective of Investigation</li> <li>▪ Information Collection</li> <li>▪ Analyses involved – Interpretation, Laboratory, Wire Examination</li> <li>▪ Signs of Arson in motor vehicle fires</li> <li>▪ Other possible causes of fire to vehicles</li> <li>▪ Case study</li> </ul> </li> <li>➤ Introduction to Hydrostatic Lock Analysis <ul style="list-style-type: none"> <li>▪ Objective of investigation</li> <li>▪ Introduction to vehicle engines, how they work, what are the crucial components</li> <li>▪ Mechanism of hydrostatic lock</li> <li>▪ What to look for when handling flood/water damage cases in vehicles</li> <li>▪ Possible causes of hydrostatic lock</li> <li>▪ Signs that a vehicle might have gone through flood damage</li> <li>▪ High temperature wear – is it the same as hydrostatic lock damage?</li> <li>▪ General – risk mitigation for vehicle damage due to flood</li> <li>▪ Case study</li> </ul> </li> <li>➤ How to reduce fraudulent claims for motor vehicle</li> <li>➤ Conclusion and Q&amp;A</li> </ul>

**We look forward to your early registration.**